

To Whom It May Concern:

My wife and I needed to install railings at our cottage. We contacted Michael Lopushinsky after we got fed up with another contractor who simply would not return our emails and calls. Mike responded within half an hour (at 7:45am) of my inquiry about his work.

From my first communication with Mike he was responsive, respectful and a pleasure to speak with. We met at our cottage a few weeks later to discuss the job and he took measurements and provided an estimate for the work. He was very thorough and honest in his quote. He answered all our questions and we agreed on a schedule for completion of the work.

Mike was true to his word. He completed the work on time, on budget, and the railings look spectacular. He then followed up with us a few weeks later (unprompted) to inquire if we were happy, which of course we were. He was a pleasure to work with. A true professional. We highly recommend him if you need railings or any job for which he is suited (visit his website to see what other work he does: <http://grandviewgates.ca/>).

Thank you Mike for your spectacular work and top notch customer service.

Anyone with questions regarding the above can reach me directly at 416-216-5910 or sivan.tumarkin@stlawyers.ca. I would be happy to answer questions about our experience with Mike.

Yours truly,



Sivan Tumarkin